

William E. Gaber
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objective

To enjoy each day by using my diverse experience to help an organization of people grow; embracing existing successful methods and creating innovative solutions as the market changes.

work experience

Jul 2014- **West Business Solutions: Technical Sales & Account Management**

Aug 2018 outbound merchant acquisition for American Express, then sales and account management of AT&T mobile and fiber-optic voice & data solutions

Nov 2008- **Blue Plate Catering, Middleton, WI: Caterer & Shop Operator at City Center West**

Apr 2014 initially hired for my computer skills then assigned to operate the coffee & sandwich shop at Johnson Bank Building, 525 Junction Road in Madison, WI

Aug 2007- **Viviani's Catering Services, Middleton, WI: #2**

Oct 2008 prep/delivery/setup/serving at catered events; development of software for catering, kitchen management, costing, and special event coordination

Jan 2007- **Riverside Inn, Inglis, FL: Sous Chef**

Apr 2007 started as a line cook, but advanced to the #2 position

Jun 2006- **Our Pub, Inglis, FL: Cook**

Dec 2007 dinner cook, inventory & menu analysis

May 2004- **Rick's Café/Viviani's Catering Services, Middleton, WI: Cook**

May 2006 weekend breakfast cook, weekday lunch catering at corporate cafeterias, and prep/delivery/setup/serving at other catered events; ice carving; development of software for catering, kitchen management, costing, and special event coordination

Jun 2003- **MSX Enterprises, Madison, WI: Kitchen Manager**

May 2004 cooking, preparation, inventory control, and purchasing at Johnny O's Restaurant

Sep 1999- **Monk's Retreat, Cross Plains, WI: Cook**

May 2003 cooking, preparation, creation of specials

Oct 1999- **Land's End, Cross Plains, WI: Telephone Salesperson**

Feb 2000 seasonal position assisting telephone customers with catalog sales

May 1998- **Innovation Voice Technologies, Cross Plains, WI: Sales Engineer**

Nov 1999 initially, telephone technical support of the voice mail products we built, then development, maintenance, and administration of a comprehensive MS Office application integrating support, marketing, sales, manufacturing, and accounting

Jul 1995- **Dean Foundation, Middleton, WI: M.I.S. Technical Specialist**

Apr 1998 troubleshooting hardware, software, and network issues, conducting training sessions, oversight of cc:Mail e-mail system, Netware administration, Oracle database maintenance on UNIX, purchasing, and ad hoc programming

Mar 1993- **Branch Street Retreat, Middleton, WI: Kitchen Manager**

Jul 1995 cooking, preparation, costing, marketing, and inventory control

- May 1992- **freelance computer programming**
Mar 1993 continued support and development of database software for previous employer, also development of a billing program for a trucking firm, conflict-of-interest monitoring software for a law firm, and a freeware printer control utility
- Mar 1991- **Advantage Systems, Sun Prairie, WI: Programmer**
May 1992 programmer & network installer of a multi-user Btrieve application for auto shops
- Dec 1987- **Fine Arts Checks, Madison, WI: Computer Program Coordinator**
Feb 1991 oversight of all computer operations, development of in-house and customer software, hardware service, customer support, and leading marketing at convention exhibits
- Oct 1986- **freelance computer programming**
Dec 1987 development of a mobile inventory, sales & accounting package for a juice distributor
- Feb 1986- **Systems Coordination, Crystal River, FL: Lift Operator**
Jun 1986 technical support contractor for Florida Power Corp's Crystal River nuclear power plant
- Nov 1985- **Productive Ideas, Homosassa Springs, FL: Programmer**
Feb 1986 development of a mobile sales & accounting system for this advertising agency
- Oct 1984- **Wackenhut Corporation, Coral Gables, FL: Armed Nuclear Security Officer**
Aug 1985 security at Florida Power Corporation's Crystal River nuclear power plant
- Jul 1984- **Jo-De Developers, New Port Richey, FL: Electricians' Assistant**
Oct 1984 electrical construction

high school: 2 seasons at a canning factory, bus boy, cook, fig tree washer, porter

education

- Aug 1981 - May 1984 Michigan Technological University, physics major
Sep 1980 - May 1981 University of Wisconsin branch campus at Fond du Lac, WI (Calculus while in HS)
Sep 1978 - June 1981 Lowell P. Goodrich High School, Fond du Lac, WI

interests

I enjoy playing several musical instruments, producing demos for local musicians, creating web sites, programming database software, and writing a novel. I have also performed volunteer computer work for the American Red Cross.

references

Dean Kalscheur President, Kalscheur Dodge-Chrysler in Cross Plains, WI
(608) 798-3541 I performed computer technical support for this car dealership for 5 years.

Steve Jordee Manager, Ace Hardware in Middleton, WI
sjordee13@yahoo.com

Michael Eastman Network Consultant, TDS Telecom
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Robert Allen Senior Software Developer, STEALTHbits Technologies
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